



Residential Services Caseworkers II, On Call

We are expanding our pool of On Call Domestic Violence Caseworkers II who cover planned and unplanned absences on our Residential Services team.

Residential Services Caseworkers provide comprehensive supportive services including case management, advocacy and accompaniment to adults and children in our emergency shelter, transitional housing, and community housing programs. Residential Services Caseworkers offer these services in person at our residential site, and accompaniment support out in the community.

On Call Caseworkers are frequently called to cover shifts on their own, so they must be able to work independently with minimum supervision, and **previous experience working in an emergency shelter is required**. Please do not apply if you do not have this experience. Experience working with clients in crisis is strongly preferred - successful candidates will be comfortable and confident in their own ability to make decisions about how best to serve clients who are in an emergency crisis situation. Case management experience and experience working with clients experiencing DV are beneficial to this role.

Caseworkers also provide interventions like safety planning, accompaniment, referrals and advocacy to our clients. Information management is vital to maintaining excellence in our service delivery, and our staff keep up to date, accurate documentation of client contact and activity that occurs while they are working.

COVID-19

STAND! is an essential organization, and safety is one of our key values. We have developed a robust COVID-specific Injury and Illness Prevention Plan, adopted new policies and practices, and provided training that aims to reduce the risk of exposure to employees, volunteers, clients, and visitors. **We are moving forward with recruitment to these vacancies during the COVID-19 pandemic, and these roles are based onsite at our emergency shelter / transitional housing campus.**

Required qualifications for these positions:

- Minimum 2 years' experience providing crisis intervention services
- Minimum 2 years' experience providing case management
- Minimum 1 year working in an emergency shelter
- Excellent active listening and communication skills
- Experience using positive problem-solving techniques and conflict resolution, de-escalation strategies
- Experience prioritizing clients' needs in crisis situations
- Ability to serve clients from a trauma-informed perspective, and in an empathetic manner, while maintaining appropriate boundaries

We consider the following as basic requirements for employment with us:

- Proficiency in computer skills, especially using Outlook, Word, Excel and customized databases
- Commitment to maintain shelter-site confidentiality
- Understanding of the Agency's mission and ability to maintain appropriate boundaries with clients in all

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circumstances

- Ability to work with people from diverse backgrounds
- Reliable vehicle, valid California driver's license, clean driving record, and proof of insurance (MVR will be run prior to hire and periodically thereafter)

Employment with STAND! is contingent upon clear fingerprint, criminal history check, clear MVR, and successfully completing U.S. Department of Justice Form I9. Continued employment is contingent upon successful completion of the Agency's mission-related required training. Having a Bachelors' Degree and possession of bilingual Spanish/English skills are preferred qualifications for these positions.

[STAND! For Families Free of Violence](#) was born from the strand of the equal rights movement that sought the eradication of violence against women. We are an organization that provides social services while participating in the larger activities of moving the dial on social justice. Successful candidates for all our positions will be eager to participate in social justice work including the interruption of structural inequity in service of ending gender-based violence. We are a values-led organization, and employees are committed to our values of integrity, passion, compassion, safety, accountability, innovation, and collaboration; and eager to create and participate in a work culture of inclusion, interpersonal kindness, and accountability.

STAND! offers:

- The opportunity to make a difference in the lives of our clients
- A learning environment
- Hourly rate between \$22.50 and \$23.46. An additional 5% differential is payable for fluent bilingual Spanish/English skills. On Call positions do not carry with them eligibility for benefits.

To apply:

Apply by emailing a cover letter, resume and the names of three supervisory references to: resume@standffov.org. **Please put "On Call Caseworker II" in the subject line of your email. In your cover letter, indicate what days/times you are available to work.**

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