

Director of Client Services – Prevention and Clinical. Part Time

We are currently seeking a part time Director of Client Services to oversee the operations of STAND!'s Prevention and Clinical programs – YESS, NVP, and Clinical. Reporting to the CEO, the Director will plan, develop, implement, and direct assigned programs, ensuring high quality services are delivered to our clients in a consistent, trauma-informed approach. The Director is a member of our highly collaborative senior management team and participates in the development and implementation of organization-wide policies and programs that contribute to STAND!'s success and sustainability.

This exempt role will work a part time schedule of four days per week. The Director has a range of responsibilities in the areas of program management, administration, fiscal management, and personnel management, including:

1. Partner with CEO in long range program development planning and implementation including development of goals, objectives, methods, outcomes and evaluation techniques of the organization's prevention and treatment services.
2. Design and monitor management and quality assurance systems for all programs under supervision
3. Oversee program data collection systems and production of direct service grant reports; research and write reports as needed
4. Leverage best practices, emerging issues and other related and pertinent information from the family violence field/movement for use within the organization and throughout the community
5. Oversee the successful implementation of program grants and meeting of contractual obligations
6. Represent and translate STAND!'s core values into all curriculum development and training
7. Oversee the development and provision of specialized training programs for therapists and other professionals
8. Develop and monitor program budgets; ensure compliance with budget
9. Hire, supervise, and evaluate managers and other assigned staff, oversee training and orientation of program staff members; lead, coach, develop and retain mid-management team
10. Increase STAND! visibility and leadership via collaborations and organizational networking. Provide strategic leadership to build alliances with key stakeholders
11. Serve as direct service liaison with the community, problem-solve service gaps, initiate solutions with community partners, investigate and resolve service user's complaints
12. Partner with CEO in the implementation of fund development activities; work with others as needed on the development of grant proposals and the cultivation of donors
13. Participate in development and implementation, monitoring and modification of STAND!'s strategic plan
14. Develop and implement agency-wide projects or initiatives as assigned by the CEO

Qualifications:

1. BA in Social Services or related field
2. Minimum ten years of experience including three years in a team management role
3. Demonstrated understanding of the principles and frameworks of prevention and treatment work
4. Demonstrated understanding of dynamics of working with both DV survivors and with those who have caused harm
5. Proficient in using technology as a management reporting tool and experience working with information technology staff to develop and implement program evaluation systems
6. Strong project management skills managing complex, multifaceted projects resulting in measurable successes and program growth
7. Experience working with a high-performance collaborative, constructive peer group
8. Robust experience hiring, recruiting, managing, developing, coaching, and retaining individuals and teams, empowering them to elevate their levels of responsibility and performance
9. Excellent verbal and written communication skills with exceptional attention to details
10. Personal qualities of integrity, credibility, and a commitment to and passion for the mission of STAND!

Preferred qualifications:

Master's degree in social work or related field, or non-profit management

Compensation:

Based on experience / qualifications. Salary and paid time off benefits are pro rata to part time schedule.

To apply:

Currently open to existing STAND! employees. Apply by emailing a cover letter, resume, and completed Internal Transfer/Promotion form to: resume@standffov.org by 5pm Thursday April 28.

STAND! For Families Free of Violence is an Equal Opportunity Employer committed to staff diversity. We welcome qualified persons of all backgrounds to apply.

Posted: 4/22/22