



## ***Bilingual (Spanish/English) Domestic Violence Caseworker, Part Time, Overnight, Awake***

We are currently seeking a part time (16 hours/week) Bilingual (Spanish/English) DV Caseworker to join our Crisis Line / Emergency Response Services team providing supportive services to adults and children who are impacted by domestic violence. In this overnight, awake role, Caseworkers provide phone-based support, counseling, advocacy, and referrals to people who are impacted by domestic violence, and in-person support to our emergency shelter and transitional housing program residents. They also provide emergency services to clients, including picking them up and bringing them into our shelter, conducting intake interviews, shelter orientations, and peer counseling for clients.

This position works two shifts per week from 11pm Friday night to 7.30am Saturday morning, and from 11pm Saturday night to 7.30am Sunday morning.

Caseworkers deliver a confidential, efficient, and friendly service to our clients in a trauma-informed, empathetic, and non-judgmental manner. They must be able to work independently with minimal supervision, therefore previous experience working in a residential facility or answering a crisis line is required. The successful candidate will be experienced, comfortable and confident in their own abilities to make independent decisions and respond appropriately to manage and de-escalate emergency crisis situations with clients.

As well as answering our phone line, Caseworkers provide direct emergency services to clients alongside police and hospital staff, and provide interventions like safety planning, and advocating on their behalf with other organizations and services.

Information management is vital to maintaining excellence in our service delivery, and our Domestic Violence Caseworkers keep up to date, accurate documentation of client contact and activity that occurs while they are working.

### **COVID-19**

STAND! has developed a robust COVID-specific Illness Prevention Plan **and recently mandated that all onsite employees at our residential facility be fully vaccinated and boosted against COVID** or have an approved exemption. **This role is based on site at our residential facility.**

[STAND! For Families Free of Violence](http://www.standffov.org/) was born from the strand of the equal rights movement that sought the eradication of violence against women. We are an organization that provides social services while participating in the larger activities of moving the dial on social justice. Successful candidates for all our positions will be eager to participate in social justice work including the interruption of structural inequity in service of ending gender-based violence. We are a values-led organization, and employees are committed to our values of integrity, passion, compassion, safety, accountability, innovation, and collaboration; and eager to create and participate in a work culture of inclusion, interpersonal kindness, and accountability. Read more about our mission-driven agency at <http://www.standffov.org/>

**Required qualifications for this position:**

1. Bilingual in Spanish/English (skills will be verified during recruitment)
2. Minimum 2 years' experience providing crisis line services and/or working in a residential community
3. Experience intervening in crisis situations and assessing client needs
4. Experience using positive problem-solving techniques and conflict resolution, de-escalation strategies
5. Previous experience providing social services and/or case management
6. Excellent active listening and communication skills
7. Strong oral and written communication skills
8. Ability to work with people from diverse backgrounds and demonstrate cultural competency
9. Ability to serve clients from a trauma-informed perspective, and in an empathetic manner, while maintaining appropriate boundaries
10. Commitment to maintain shelter-site confidentiality
11. Proficiency in computer skills, especially using Outlook, Word, and Excel; strong skills in working with customized databases
12. Understanding of the Agency's mission, and ability to maintain appropriate boundaries with clients at all times
13. Reliable vehicle, valid California driver's license, clean driving record, and proof of insurance. The safety of our staff and the clients they transport is important to us. MVR will be obtained prior to hire, and run periodically thereafter)
14. Employment with STAND! is contingent upon clear fingerprint, criminal history check, clear MVR, and successfully completing U.S. Department of Justice Form I9. Continued employment is contingent upon successful completion of the Agency's mission-related required training.
15. Having a Bachelors' Degree in social work or similar field is a preferred qualification for this position.

**We offer:**

- The opportunity to make a difference in the lives of our clients
- A learning environment
- Hourly rate of \$23.10 including a 5% bilingual differential for fluent Spanish/English skills
- Eligible to enroll in our generous ancillary benefits package which includes coverage for employee and dependents in our dental, vision, acupuncture and chiropractic plans. The employee is also eligible for life and AD&D insurance, to participate in our 403 (b) retirement plan (limited employer match after one year's service); and to earn vacation, sick leave and holiday pay pro rata.

**To apply:**

Apply by emailing a cover letter, resume and the names of three supervisory references to: [resume@standffov.org](mailto:resume@standffov.org). Please put "DVC-ON" in the subject line of your email.

**Updated:** 10/25/2022

**STAND! For Families Free of Violence is an Equal Opportunity Employer committed to staff diversity. We welcome qualified persons of all backgrounds to apply.**