



## ***Residential Services Caseworker II, Transitional Housing Program. Full Time***

We are currently seeking a full time Residential Services Caseworker to join our team providing comprehensive supportive services including case management, advocacy and accompaniment to adults and children in our emergency shelter and transitional housing programs.

This role works mainly with clients in our Transitional Housing Program, with a work schedule of Tuesday to Saturday with two evening shifts a week. Evening shifts are 12pm to 8:30pm, and we have some flexibility around which evenings are worked. In your cover letter please tell us which evenings you are available to work.

Residential Services Caseworkers partner with our clients as they rebuild their lives, particularly in respect to housing readiness, budgeting, legal issues, safety planning, and self sustainability. They work independently, so previous experience working with DV survivors, and providing case management services is required. Successful candidates will have experience and be confident in their own ability to make independent decisions and respond appropriately to manage and de-escalate crisis situations.

Information management is vital to maintaining excellence in our service delivery, and our staff keep up to date, accurate documentation of client contact and activity.

### **COVID-19**

STAND! has developed a robust COVID-specific Illness Prevention Plan **and recently mandated that all onsite employees at our residential facility be fully vaccinated and boosted against COVID** or have an approved exemption. **This role is based in-person at our residential facility.**

[STAND! For Families Free of Violence](#) was born from the strand of the equal rights movement that sought the eradication of violence against women. We are an organization that provides social services while participating in the larger activities of moving the dial on social justice. Successful candidates for all our positions will be eager to participate in social justice work including the interruption of structural inequity in service of ending gender-based violence. We are a values-led organization, and employees are committed to our values of integrity, passion, compassion, safety, accountability, innovation, and collaboration; and eager to create and participate in a work culture of inclusion, interpersonal kindness, and accountability.

### **Required qualifications for this position:**

- Minimum 2 years' experience providing crisis intervention services.
- Minimum 2 years' experience providing case management and/or working in a residential community.
- Excellent active listening and communication skills.
- Experience using positive problem-solving techniques and conflict resolution, de-escalation strategies.
- Experience prioritizing clients' needs in crisis situations.
- Ability to serve clients from a trauma-informed perspective, and in an empathetic manner, while maintaining appropriate boundaries.

STAND! For Families Free of Violence is an Equal Opportunity / Affirmative Action Employer committed to staff diversity. We welcome qualified persons of all backgrounds to apply.

**We consider the following as basic requirements for employment with us:**

- Proficiency in computer skills, especially using Outlook, Word, Excel and customized databases.
- Commitment to maintain shelter-site confidentiality.
- Understanding of the Agency's mission and ability to maintain appropriate boundaries with clients in all circumstances.
- Ability to work with people from diverse backgrounds.
- Reliable vehicle, valid California driver's license, clean driving record, and proof of insurance (MVR will be run prior to hire and periodically thereafter).

Employment with STAND! is contingent upon clear fingerprint, criminal history check, clear MVR, and successfully completing U.S. Department of Justice Form I9. Continued employment is contingent upon successful completion of the Agency's mission-related required training. Having fluent bilingual Spanish/English skills, and holding a Bachelors' Degree in social work or a related field, are preferred qualifications for this position.

**We offer:**

- The opportunity to make a difference in the lives of our clients.
- A learning environment.
- Hourly rate of \$24.16 (non-bilingual) or \$25.37 for fluent bilingual Spanish/English skills.
- Eligible for our generous benefits package; which, for regular full-time employees includes: medical, dental, vision, life and AD&D insurance, voluntary acupuncture and chiropractic insurance, 403(B) plan (limited employer match after one year's service); and to earn vacation, sick leave and holiday pay.

**To apply:**

Apply by emailing a cover letter, resume and the names of three supervisory references to: [resume@standffov.org](mailto:resume@standffov.org). **Please put "RS Caseworker II" in the subject line of your email.**

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**Revised: 01/31/23**