



Bilingual (Spanish/English) Mobile DV Liaison

We have an exciting opportunity for a Bilingual (Spanish/English) Domestic Violence practitioner with considerable previous experience working in the field, to support our program teams and provide services to people impacted by domestic violence.

The incumbent will work part time in the Hercules/Richmond area, but for the balance of their schedule they will be mobilized across different programs and locations in the County as needed to maintain consistent client services. The successful candidate may be co-located in our partners locations and support their clients experiencing DV, work in our emergency shelter and transitional housing programs with STAND!'s clients, or provide crisis intervention and peer counseling services on our crisis and counseling phone line. The Liaison will have experience safety-planning with clients, advocating on their behalf, accompanying them to appointments, and providing referrals to needed resources.

Liaisons deliver a confidential, efficient, and friendly service to our clients in a trauma-informed, empathetic, and non-judgmental manner. The successful candidate for this role must be able to work independently with minimal supervision, be confident in their ability to make independent decisions in crisis situations and have an agile approach to their work.

Information management is vital to maintaining excellence in our service delivery, and especially important in this role. The successful candidate will maintain up to date, accurate documentation of client contact and activity that occurs while they are working in each program and stay in close contact with their teams and program manager to keep everyone apprised of client developments.

Mileage will be payable for assigned locations that exceed the regular commute, and for additional driving in the course of work duties.

STAND!'s values and culture

[STAND! For Families Free of Violence](#) was born from the strand of the equal rights movement that sought to eradicate violence against women. We are an organization that provides social services while participating in the larger activities of moving the dial on social justice. Successful candidates for all our positions will be eager to participate in social justice work including the interruption of structural inequities. We are a values-led organization, and our employees are committed to our values of integrity, passion, compassion, safety, accountability, innovation, and collaboration; and eager to create and participate in a work culture of inclusion, interpersonal kindness, and accountability.

Required qualifications for this position:

The successful candidate for this role will be able to demonstrate flexibility, initiative, good judgment and passion for helping others, and will have a solid understanding of the issues faced by clients dealing with domestic violence. Other required qualifications:

- Fluent bilingual Spanish/English skills
- Minimum 2 years' experience providing services to people experiencing DV
- 2 years crisis intervention and safety planning experience.
- 2 years case management experience.
- Agile, flexible work approach; able to pivot and refocus while still following through on commitments.
- Excellent active listening and communication skills.
- Experience using positive problem-solving techniques and conflict resolution, de-escalation strategies.
- Strong oral and written communication skills.

- Ability to work with people from diverse backgrounds and demonstrate cultural competency.
- Ability to serve clients from a trauma-informed perspective, and in an empathetic manner, while maintaining appropriate boundaries
- Commitment to maintain shelter-site confidentiality.
- Proficiency in computer skills, especially using Outlook, Word, and Excel; strong skills in working with customized databases.
- Understanding of the Agency's mission, and ability to maintain appropriate boundaries with clients at all times.
- Reliable vehicle, valid California driver's license held for 3+ years, clean driving record, and proof of insurance.

Employment with STAND! is contingent upon acceptable fingerprint / criminal history check, acceptable MVR report, and successful completion of Form I9. Continued employment is contingent upon successful completion of the Agency's mission-related required training.

Preferred qualifications for this position:

Having a Bachelors' Degree in social services or a related field is strongly preferred.

We offer:

- The opportunity to make a difference in the lives of our clients and their families.
- An employee-forward environment.
- A learning environment supported by training and growth opportunities, annual learning stipend.
- Hourly rate between \$28.35 and \$30.29 including a 5% bilingual differential.
- Eligible for Medical, Dental, Vision, and Life Insurance/AD&D plans with options paid 100% by STAND!. Voluntary Acupuncture, Chiropractic, Life / AD&D insurances are available at employee's cost.

To be considered, please email a cover letter, resume and the names of three supervisory references to: resume@standffov.org **Please put MDVL in the subject line and describe your availability to work in your cover letter, including any availability you have to work evening, overnight, and/or weekend hours.**

STAND! For Families Free of Violence is an Equal Opportunity Employer committed to staff diversity. We welcome qualified persons of all backgrounds to apply.

Posted: 1/12/24