



Residential Services Caseworker II, Full Time

We are currently seeking a full-time Residential Services Caseworker to join our team providing comprehensive supportive services including case management, advocacy, and accompaniment to adults and children in our emergency shelter program. The Residential Services Caseworker offers these services in person at our residential site, and out in the community.

This position works Sunday through Thursday, including one evening shift a week. Evening shifts are 12pm to 8:30pm, and we have some flexibility around which evening is worked. **In your cover letter please tell us which evening you are available to work.**

The Residential Services Caseworker partners with our clients as they rebuild their lives and move toward self-sufficiency. They work independently with minimum supervision, so previous experience working with DV survivors and providing case management services is required. Successful candidates will have experience and be confident in their own ability to make independent decisions and respond appropriately to manage and de-escalate crisis situations.

Caseworkers provide safety planning, accompaniment, referrals, and advocacy services. Information management is vital to maintaining excellence in our service delivery, and our staff keep up-to-date, accurate documentation of client contact and activity that occurs while they are working.

Required qualifications for this position:

- Minimum 2 years' experience providing crisis intervention services.
- Minimum 2 years' experience providing case management and/or working in a residential community.
- Excellent active listening and communication skills.
- Experience using positive problem-solving techniques and conflict resolution, de-escalation strategies.
- Experience prioritizing clients' needs in crisis situations.
- Ability to serve clients from a trauma-informed perspective, and in an empathetic manner, while maintaining appropriate boundaries.

We consider the following as basic requirements for employment with us:

- Proficiency in computer skills, especially using Outlook, Word, Excel and customized databases.
- Commitment to maintain shelter-site confidentiality.
- Understanding of the Agency's mission and ability to maintain appropriate boundaries with clients in all circumstances.
- Ability to work with people from diverse backgrounds.
- Reliable vehicle, valid California driver's license, clean driving record, and proof of insurance (MVR will be run prior to hire and periodically thereafter).
- Employment with STAND! is contingent upon clear fingerprint, criminal history check, clear MVR, and successfully completing U.S. Department of Justice Form I9. Continued employment is contingent upon successful completion of the Agency's mission-related required training. Fluent bilingual Spanish/English skills and possession of a Bachelors' Degree are preferred qualifications for this position.

We offer:

- The opportunity to make a difference in the lives of our clients
- A learning environment
- Hourly rate: \$29.50, or \$30.97 for fluent bilingual Spanish/English skills (preferred, not required).
- Eligible for our generous benefits package; which, for regular full-time employees includes: medical, dental, vision, life and AD&D insurance; (includes plan options where STAND! pays the full monthly premium costs), 403(B) plan (limited employer match after one year's service); and to earn vacation, sick leave and holiday pay.

To apply:

Apply by emailing a cover letter, resume and the names of three supervisory references to: resume@standffov.org. **Please put "RS Caseworker II" in the subject line of your email. In your cover letter, indicate which schedule you wish to be considered for.**

STAND! For Families Free of Violence is an Equal Opportunity Employer committed to staff diversity. We welcome applications from qualified people of all backgrounds. All qualified applicants will receive consideration for employment without regard to protected characteristics including disability and protected veteran status.

Posted: 4/27/26