STAND! For Families Free of Violence

Domestic Violence Caseworker, Part Time 16 hours/week

We are currently seeking a part-time DV Caseworker to join our Crisis Line team providing supportive services to people impacted by domestic violence.

The Caseworker will provide phone-based support, peer counseling, risk assessment, safety planning, advocacy and referrals to people who are impacted by domestic violence, and in-person support to our emergency shelter and transitional housing program residents. They may also provide emergency response services to clients including picking them up and bringing them into our shelter, conducting intake interviews, and shelter orientations. **This position works Friday and Saturday Swing Shifts from 3pm – 11.30pm.** To meet the needs of our residential clients, **this is a 100% onsite role.**

Caseworkers deliver a confidential, efficient, and friendly service to our clients in a trauma-informed, empathetic, and non-judgmental manner. They must be able to work independently with minimal supervision, therefore previous experience answering a crisis line and working in a residential setting is required. The successful candidate will be experienced, comfortable and confident in their own abilities to make independent decisions and respond appropriately to manage and de-escalate emergency crisis situations with clients.

Information management is vital to maintaining excellence in our service delivery, and our Domestic Violence Caseworkers keep up to date, accurate documentation of client contact and activity that occurs while they are working.

About STAND!

STAND! is a community-based, intervention-focused nonprofit with deep roots and strong partnerships in Contra Costa County. Our innovative and life-changing programs include a 24/7 crisis and counseling telephone line with a differentiated response for high-risk clients; emergency shelter, transitional housing, and permanent housing services; trauma-informed children's program; community-based advocacy and case management services, and peer counseling.

Our work is guided by our values of belonging, innovation, integrity, safety, and sustainability. We seek candidates who can embrace these values and want to create and participate in a culture of interpersonal kindness and accountability, with respect for the contribution of everyone who joins us in this work. Read more about our mission-driven agency at http://www.standffov.org/

Required qualifications for this position:

- Minimum 2 years' experience providing crisis intervention services, preferably including crisis line work.
- Excellent active listening and communication skills.
- Experience using positive problem-solving techniques and conflict resolution, de-escalation strategies.
- Strong oral and written communication skills.
- Ability to work with people from diverse backgrounds and demonstrate cultural competency.
- Ability to serve clients from a trauma-informed perspective, and in an empathetic manner, while maintaining appropriate boundaries
- Previous experience providing social services and/or peer counseling, preferably in the field of DV.

- Commitment to maintain shelter-site confidentiality.
- Proficiency in computer skills, especially using Outlook, Word, and Excel; strong skills in working with customized databases.
- Reliable vehicle, current California driver's license that has been held continuously for 3+ years without suspensions during that time, acceptable driving record, and proof of insurance. The safety of our staff and the clients they transport is important to us; MVR's are checked prior to hire and periodically thereafter.

Employment with STAND! is contingent upon acceptable fingerprint/criminal history checks and successfully completing U.S. Department of Justice Form I9. Continued employment is contingent upon successful completion of the Agency's mission-related required training.

Having a Bachelors' Degree in social work or a related field and bilingual Spanish/English skills are preferred qualifications for this position.

We offer:

· The opportunity to make a difference in the lives of our clients
· A learning environment
· Hourly rate $28.12. A 5% bilingual differential would be awarded for fluent Spanish/English skills ($29.53)
· *Positions working >20 hours/week do not carry eligibility for benefits*.

To apply:

Send us your resume, a cover letter describing why you are interested in this position and how your qualifications align with the above requirements, and the names of three supervisory references to: resume@standffov.org. References will not be contacted without your permission.

STAND!'s facilities are on the traditional, ancestral, and unceded territories of the Bay Miwok people and we acknowledge that the agency benefits from the land they long stewarded.

We are an Equal Opportunity Employer committed to staff diversity. We welcome applications from qualified people of all backgrounds. All qualified applicants will receive consideration for employment without regard to protected characteristics including disability and protected veteran status.

Posted: 11/17/26